

## Accessibility Statement

### **General Information**

Eskdale Lodge is committed to ensure an appropriate accommodation service for prospective guests with disabilities. Due to the layout of Eskdale Lodge, we lack facilities for guests with severe mobility limitations but we are trying to make the Eskdale as accessible as we can. We welcome any enquiries from guests with disabilities so we can discuss their needs and all reasonable attempts will be made to meet these.

- Assistance dogs welcome in the first floor rooms
- Building has current Fire Certificate
- Fire alarm is audible only
- Emergency information can be communicated verbally on request
- Copies of public transport timetables are available
- The nearest train station is Altrincham Railway Station and is 2.4 miles from Eskdale Lodge.
- The nearest tram station is Brooklands and is 0.7 miles from Eskdale Lodge
- The nearest bus service is 0.5 miles from Eskdale Lodge
- A list of local taxis is available
- Assistance with luggage is offered
- All rooms have digital remote control LCD TV (with ceefax / teletext)
- All rooms have tea making facilities with cordless kettles
- All rooms except Room 1 have raised wall sockets as well as at skirting level
- Mobile phone coverage is adequate for most networks
- Our breakfast menu and guest information are in large print and can be described verbally
- A variety of dietary requirements can be catered for with advance notification
- A designated guest fridge is made available for medications/insulin/special foods etc
- People with nut allergies should be aware that we do use nuts in the kitchen

### **Access to Eskdale Lodge**

- We have a tarmac car park where ample parking is available, immediately in front and to the side of the Lodge.
- The ground floor entrance has 5 large steps, with handrails on each side, to the front. The dining room and ground floor bar areas are level throughout. Once on the ground floor there are three small steps, with a single handrail, down to the toilets and an additional 1 step down to the exterior smoking area. There are another four steps down from the small patio area at the rear to lead to our garden.
- The cellar bar is accessible from outside with 6 steps with a handrail down. This bar is also accessible internally with 7 steps down, with handrail, from the toilets from the ground floor bar. The whole cellar bar is level.

### **Access to Bedrooms**

- Rooms 5 and 6 are on the first landing and are accessed by a flight of 14 stairs.
- Rooms 1, 2 3 and 4 are at first floor level and are accessed by a further 4 stairs.
- Rooms 7, 8 and 9 are at second floor level and are accessed by a further flight of 12 stairs followed by another 4 stairs.
- Once inside all of our bedrooms the floor surface is level.